

# **ADVANCE QUEUE MANAGEMENT SYSTEM**

## **MODEL: AQMS-01**



**DIGILINE'S Advanced Queue Management System (AQMS-01) is specially designed to bring about order, efficiency and comfort in places such as banks, railway stations, public utility offices, health care and other places where people have to wait in line to get a service.**

**AQMS reduces real & apparent waiting time, speeds up service delivery, improves service quality & increases customer satisfaction.**

**For customers, AQMS offers freedom to move about in lobby, read advertising brochures or simply take a seat, while waiting for their turn to be served.**

**For employees we offer good working conditions - where they can be efficient yet relaxed without being intimidated by the queue of overlooking people awaiting service.**

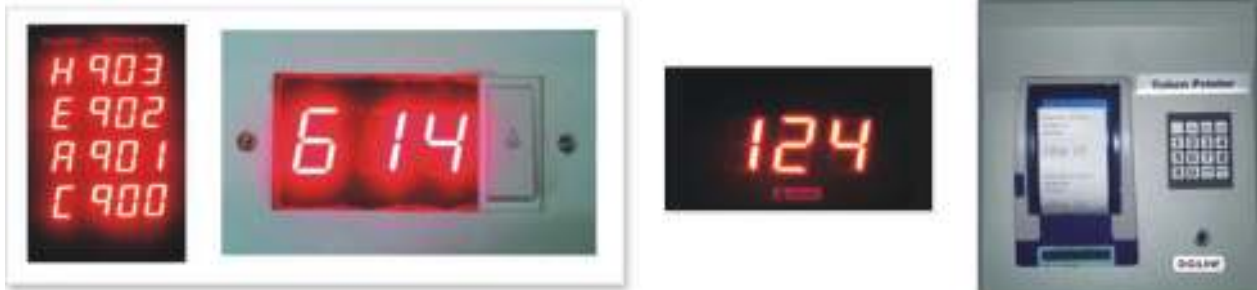
**For manager, we offer Daily Efficiency Reports that allow him to optimize resource allocation, respond to staff workloads and provide better service to his customers.**



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The Complete Electronic Solution

## FEATURES:

- Simple operation and easy to install.
- Bright 7 segment units to displays client number and the serving Counter.
- Robust, heavy duty, sleek designs in SS cabinets.
- Feather touches key boards.
- Multi-Counter displays and custom designed systems for efficient Q-management.
- Parallel and double sided\_displays available.
- Largest range of Token Display systems in India. Serving successfully to many Govt. departments, banks, Hospitals, doctors, Restaurants, Canteens etc. in India and abroad.
- Counter number and token number voice announcement in English or Hindi.
- All systems are manufactured with user friendly features and are very easy to install. All systems are fully connectorised so that any ordinary person can install the system within minutes.
- Supports up to three service types and 16 serving counters. Can be configured according to the company requirements.
- "Daily Efficiency Reports" give the number of customers served by each counter and also the inventory of the customer arrival time and wait time to receive service.
- High quality thermal printer to dispense token numbers.
- Token ticket carries branch name, date and time of issue.
- 'Customer waiting' indication on each counter.



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